

# Wholesale Rates Layer 3 nbn™ Plan

## Pricing:

nbn™ Plan	Technology	Charge Per Month (Ex GST)
12/1	FTTX and HFC	\$43.63/month
25/10	FTTX, FW and HFC	\$55.00/month
50/20	FTTX and HFC	\$64.00/month
100/20	FTTX and HFC	\$80.00/month
100/40	FTTX and HFC	\$89.09/month
Fixed Wireless Plus	FW	\$64.00/month

\*By default we do a service transfer which incurs a \$5.00 once-off fee for each new nbn™ plan.

Service	Charge (Ex GST)	Unit
Rearranging, modifying, removing/repairing nbn equipment	Pass Through	Per occurrence
No Fault Found/Incorrect Callout nbn Tech (Min 2 Hours)	Labour rate	Per occurrence
Late Cancellation/Missed Appointment	\$75.00	Per occurrence
Subsequent Installation (Additional Line/NTD)	\$270.00	Per occurrence
Subsequent Installation Labour	\$75.00	Per hour or part there of
Non-Standard Installation Labour	Pass Through	Per hour or part there of
Material Charges on Service Call/Installation	Varies	
Professional Installation Labour Charge (Min 2 Hours)	\$75.00	Per hour or part there of
nbn Battery Backup (FTTP Only)	Pass Through	Per occurrence
Missed Appointment	\$150.00	Per occurrence
Service Transfer Charge	\$5.00	Per occurrence
Service Reversal Charge	\$5.00	Per occurrence
Service Reactivation Charge	\$5.00	Per occurrence

Information is correct as of 20<sup>th</sup> of Dec 2022

nbn No Fault Found (No Tech Visit)	\$50.00	Per occurrence
Ozot No Fault Found (No Tech Visit)	\$0.00	Per occurrence
Greenfield New Connection (New Developments Charge)	\$272.72	Per occurrence

Service Class	Access Type	
0	FTTP	Scheduled to receive a FTTP Service, however not currently available at Address
1	FTTP	Address is serviceable for FTTP, however does not currently have an exterior lead in box or NTD Installed. Technician is required and installation lead time is 10-20 Business Days
2	FTTP	Address is serviceable for FTTP, has an exterior lead in box, however no NTD Installed. Technician is required and installation lead time is 10-20 Business Days
3	FTTP	Address is serviceable for FTTP, has an exterior lead in box and NTD Installed. Remote Activation and no Technician required. Lead Time is 1-3 Business Days.
4	Fixed Wireless	Scheduled to receive a Fixed Wireless Service, however not currently available at Address
5	Fixed Wireless	Address is serviceable for Fixed Wireless, however does not currently have an exterior Antenna or NTD Installed. Technician is required and installation lead time is 10-20 Business Days
6	Fixed Wireless	Address is serviceable for Fixed Wireless, has an exterior Antenna and NTD Installed. Remote Activation and no Technician required. Lead Time is 1-3 Business Days.
7-9	Satellite	Scheduled to receive a FTTN or FTTB Service, however not currently available at Address
10	FTTN/B	Scheduled to receive a FTTN or FTTB Service, however not currently available at Address
11	FTTN/B	Address is serviceable for FTTN or FTTB, however work will be required to connect the service. A Technician Required and installation lead time is 10-20 Business Days
12	FTTN/B	Address is serviceable for FTTN or FTTB, however work will be required to connect the service (Generally using existing in place pairs or transitioning from a PSTN Service). A Field Technician Required and Onsite access may not be required if using an existing pair. Installation lead time is 10-20 Business Days
13	FTTN/B	Address is serviceable for FTTN/B and has an existing service is to property however is inactive. Remote Activation and no Technician Required. Lead Time is 1-3 Business Days.
20	HFC	Scheduled to receive a HFC Service, however not currently available at Address
21	HFC	Address is serviceable for HFC, however does not currently have an exterior lead in box or NTD Installed. Technician is required and installation lead time is 10-20 Business Days
22	HFC	Address is serviceable for HFC, has an exterior lead in box, but no Wall Plate or NTD Installed. Technician is required and installation lead time is 10-20 Business Days
23	HFC	Address is serviceable for HFC, has an exterior lead in box and wall plate but no NTD Installed. Technician is required and installation lead time is 10-20 Business Days
24	HFC	Address is serviceable for HFC, has an exterior lead in box, Wall Plate and NTD Installed. Remote Activation and no Technician required. Lead Time is 1-3 Business Days
30	FTTC	Scheduled to receive a FTTC Service, however not currently available at Address
31	FTTC	Address is serviceable for FTTC, however does not currently have an exterior lead in box or NCD Installed. Technician is required and installation lead time is 10-20 Business Days
32	FTTC	Address is serviceable for FTTC, has an exterior lead in box and Lead In, but not connected to a DPU and NCD is not Installed. Technician is required and installation lead time is 10-20 Business Days
33	FTTC	Address is serviceable for FTTC, has an exterior lead in box, Lead In and connected to a DPU, however NCD is not Installed. Technician is required and installation lead time is 10-20 Business Days. NCD may alternatively be dispatched by Express Post to site (default).

34	FTTC	Address is serviceable for FTTC, has an exterior lead in box, Lead in and NCD Installed. Remote Activation and no Technician required. Lead Time is 1-3 Business Days.
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