

Key Facts Sheet

Ozot

Information

This information applies to the following Ozot Internet Plans delivered over the Opticomm access network.

Speed Tier	12/1	25/5	50/20	100/20	100/40
Typical evening speed (7PM – 11PM)	Typical evening speeds may vary	Typical evening speeds may vary	Typical evening speeds may vary	Typical evening speeds may vary	Typical evening speeds may vary
Number of simultaneous users / devices	4	10	20	40	40
Phone calls (VoIP)	Yes	Yes	Yes	Yes	Yes
Email, social media & web browsing	Yes	Yes	Yes	Yes	Yes
Standard Definition (480p SD) Videos	Yes	Yes	Yes	Yes	Yes
High Definition (720p HD) Videos	Yes	Yes	Yes	Yes	Yes
Ultra High Definition (4K UHD) Videos	No	Yes	Yes	Yes	Yes
Standard Definition (480p SD) Streaming	Yes	Yes	Yes	Yes	Yes
High Definition (720p HD)	Yes	Yes	Yes	Yes	Yes

Streaming					
Ultra High Definition (4K UHD) Streaming	No	Yes	Yes	Yes	Yes

Speed Tier	250/25
Typical evening speed (7PM – 11PM)	Typical evening speeds may vary
Number of simultaneous users / devices	100
Phone calls (VoIP)	Yes
Email, social media & web browsing	Yes
Standard Definition (480p SD) Videos	Yes
High Definition (720p HD) Videos	Yes
Ultra High Definition (4K UHD) Videos	Yes
Standard Definition (480p SD) Streaming	Yes
High Definition (720p HD) Streaming	Yes
Ultra High Definition (4K UHD) Streaming	Yes

We have based the amount of simultaneous user figures by being able to provide HD 720p video to each user.

In the event of a power outage: Opticomm services will not function during a power outage. This service does not include a battery backup for the Opticomm supplied equipment. This means you will not be able to make VoIP calls during a power outage.

Phones: We do not sell any voice or VoIP services. If you have a landline phone then we advise that you port your landline number over to a VoIP provider. We strongly advise that your landline phone is tested and confirmed working on your VoIP provider before moving your internet connection to us. VoIP will function over our Opticomm internet service.

Alarms: If you have any medical alarms, security alarms, etc then the responsibility is on you as the customer to make sure these devices will function once you have your internet service with us.