

Key Facts Sheet: LBNC Co Service

(All residential fixed line plans)

| LBNC Co Plan | Iron LBNC Co 12/1 | Bronze LBNC Co 25/5 | Silver LBNC Co 50/20 | Gold LBNC Co 100/20 | Platinum LBNC Co 100/40 | Diamond LBNC Co 250/25 |
|--|-------------------------|---------------------------|----------------------------|---------------------------|-------------------------------|------------------------------|
| Number of simultaneous users / devices | 4 | 10 | 20 | 40 | 40 | 100 |
| *Typical evening speeds (7pm – 11pm) | 11Mbps | 24Mbps | 48Mbps | 97Mbps | 97Mbps | 245Mbps |
| Phone calls (VoIP) | Yes | Yes | Yes | Yes | Yes | Yes |
| Emails and browsing | Yes | Yes | Yes | Yes | Yes | Yes |
| SD Video Streaming (480p) | Yes | Yes | Yes | Yes | Yes | Yes |
| HD Video Streaming (720p) | Yes | Yes | Yes | Yes | Yes | Yes |
| 4K Video Streaming | No | Yes | Yes | Yes | Yes | Yes |
| Online Gaming | Yes | Yes | Yes | Yes | Yes | Yes |

Important things to know

*Typical evening speed measures network speed to customer premises, it is not a measure of customers' received in-premises speed. Tier speeds are the maximum possible download speeds available during off-peak periods. The amount of simultaneous users is based on being able to provide HD 720p video to each user/device.

Technical limitations

- LBNC Co service will not work during power failures. This service does not include a battery backup power supply for either Opticomm's equipment or any customer equipment. This also means you will not be able to make calls on a VoIP phone during a power outage, including calls to emergency services.
- Your speed or performance may be reduced by a range of variables such as Home Computer, Home Wifi, Home Cabling, Home Modem/Router, and much more. We are experts in troubleshooting speed, performance, and dropout issues and will work with you to get them resolved.

Medical alarms/security

- Before changing your internet, you should find out if any medical/security alarm services you want to use are compatible with an LBNC Co service.